

## Healthy And Well Kids in Iowa (*hawk-i*)

This is only a summary of the benefits covered by the health plans that participate in the *hawk-i* Program in your county. If you have specific questions or want more details about the benefits covered, refer to the plan's member handbook or call the health plan for more information.

### Health Plan Comparison

<u>Plan Benefits</u>	<u>Wellmark Health Plan of Iowa's Blue Access Plan</u>	<u>UnitedHealthcare</u>
Doctor visits	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefits apply when provided by a Primary Care Physician (PCP)-type provider. Benefit not available if you go out of network.	UnitedHealthcare will pay for your medical bills if you are hurt or sick. You can get the care you need from your network provider.
Specialists	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefit not available if you go out of network.	You can go to your network specialist for covered services <u>without</u> a referral.
Immunizations (shots)	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefits apply when provided by a PCP-type provider. Benefit not available if you go out of network.	UnitedHealthcare focus on prevention, so your immunizations (shots) are paid for when you receive covered services from a network provider.
Check-ups	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefits apply when provided by a PCP-type or Obstetrics and Gynecology (OBGYN)-type provider. Benefits not available if you go out of network.	To help you stay healthy, UnitedHealthcare will pay for your routine physicals and well-child care visits when you see a network provider.
Hospital Care	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefit not available if you go out of network.  Planned admission: you or your doctor needs to call Wellmark at 1-800-558-4409 within one business day after the admission. Emergency admission: you or your doctor must call Wellmark at 1-800-558-4409 within 24 hours.	UnitedHealthcare pays for any medically necessary hospital services, even if you are not admitted to the hospital. All hospital services must be provided by a network provider, unless it is a medical emergency or you have a preauthorized referral.
Surgery	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefit not available if you go out of network.	Surgeries are covered if you receive services from health care providers who are part of the UnitedHealthcare <i>hawk-i</i> network.
Emergencies	Covered if you go to the emergency room for treatment, if it is not an emergency, you may have to pay a \$25 co-payment.	Emergency services are covered whether you are in or out of the network. If you go to the emergency room for treatment and it is not an emergency, you may have to pay a \$25 copayment.
Out-of-network Coverage	Coverage for emergency care only (see <i>Emergencies</i> ).	Out-of-network services are covered when you need emergency care or if you have a preauthorized referral to a non-network provider.
Eye exams	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefit not available if you go out of network.  Pays up to \$50.00 for one exam every 12 months. Member must pay any amount over \$50.	UnitedHealthcare <i>hawk-i</i> contracts with OptumHealth Vision (Spectera) for your routine vision services. You receive one routine eye exam every 12 months when you go to a Spectera network provider.

Eye glasses & contact lenses	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's Network. Benefit not available if you go out of network.  Pays up to \$100 in benefits per year. The member must pay any amount over \$100. Coverage for frames is limited to one frame every 12 months. Coverage for lenses is limited to two lenses every 12 months.	Eyeglasses and contact lenses are covered for up to \$100 every 12 months when you go to a Spectera network provider.
Chiropractic services	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's Network. Benefit not available if you go out of network.  Primary Care Physician must notify Wellmark of a referral to receive Chiropractic care beyond the first 12 visits.	You can receive covered chiropractor services with a preauthorized referral from your network provider.
Prescriptions	Covered if you use a network pharmacy. Only generic drugs are covered; if you choose a brand name drug and a generic equivalent drug is available, you will pay for the brand name drug. Brand name drugs are not covered unless approved by Wellmark. Quantity limitations and step therapy may apply for certain drugs.	UnitedHealthcare covers a wide variety of prescription drugs when prescribed by your network provider. If you get a brand name drug and a generic equivalent drug is available, you will pay for the brand name drug. Some drugs require approval by UnitedHealthcare before they are covered. You can fill your prescriptions at any network pharmacy in the UnitedHealthcare <b>hawk-i</b> National pharmacy network.
Mental Health Services	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefit not available if you go out of network.	UnitedHealthcare offers convenient and confidential mental health services through our contract with United Behavioral Health (UBH). You must call UBH at 1-800-510-5145 before treatments starts for approval.
Substance Abuse Services	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefit not available if you go out of network.	UnitedHealthcare offers convenient and confidential substance abuse services through our contract with United Behavioral Health (UBH). You must call UBH at 1-800-510-5145 before treatments starts for approval.
Hearing screenings	Covered if you receive services from health care providers who are part of Wellmark Health Plan of Iowa's network. Benefit not available if you go out of network.	UnitedHealthcare covers medically necessary hearing services and hearing aid supplies when you go to a network provider. You can receive one audiometric exam, one hearing aid evaluation, and one hearing aid per ear every 36 consecutive months.
Required Referrals	Freedom to choose any provider in the Wellmark Health Plan of Iowa network. For preventative benefits, members must visit an in-network PCP-type or OBGYN-type provider.	As a member of UnitedHealthcare <b>hawk-i</b> you do not need a referral when you receive services from our broad network of providers. If you have a medical problem that cannot be treated by a network provider, you will need a referral before getting care outside of the network.
Phone numbers and web site address	Customer Service: 1-800-211-6797  You may find the providers who participate with Wellmark Health Plan of Iowa Blue Access by going to <a href="http://www.wellmark.com">www.wellmark.com</a> .	Customer Service: 1-800-464-9484 (TDD 711)  You may find the providers who participate by going to <a href="https://www.uhcrivervalley.com/hawk-i/">https://www.uhcrivervalley.com/hawk-i/</a>
Additional Benefits	Personal Health Assistant , available 24 hours a day, 7 days a week at 1-800-724-9122	OptumHealth <sup>®</sup> NurseLine <sup>SM</sup> 24 hour help 7 days a week toll-free at 1-877-244-0408. Health Wellness and Education Programs, such as Asthma, Diabetes and Obesity, Quarterly Member Newsletter

- If you cannot find a provider in your area that accepts the health plan you are enrolled in, you must contact the health plan first before receiving services. The health plan will help you find a provider who accepts their plan or will approve for you to go to another provider.